

Important Reminder

New Debit Mastercard®

Your new Chip and PIN Debit Mastercard has been sent via mail. **It is important that you activate your new Debit Mastercard® as soon as possible.**

If you have not received your new Debit Mastercard by 31 July 2018, please call 815 7527.

Please note these steps when activating your new card:

- 1 CALL 815 7527** to activate your new Debit Mastercard
- 2 SIGN** the back of your new Debit Mastercard
- 3 CUT UP** and discard your old Debit Mastercard
- 4** Your card number will remain the same but your card expiry date will be updated. **PROVIDE** your new card expiry date to any companies that automatically bill your Debit Mastercard
- 5** Your existing **PIN** remains the same
- 6** Your old Debit Mastercard will be shut off on 17 September 2018, so **activate your new card when you receive it**



To ensure that your Mastercard online purchases are secure, Butterfield Cardholders should register for Mastercard SecureCode™ through Butterfield's website www.ky.butterfieldgroup.com. Once registered, you will be automatically prompted to use your Mastercard SecureCode to complete all transactions with participating

online merchants. In order to validate your Mastercard SecureCode registration, your mother's maiden name is required. Please contact Butterfield on 815 7527 to provide us with your mother's maiden name before registering for Mastercard SecureCode.

If you have already activated your card(s), please disregard this reminder. Thank you.

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