



Butterfield

P.O. Box 705 | Grand Cayman KY1-1107, Cayman Islands

www.butterfieldgroup.com

CUSTOMER INSTRUCTION FORM

Electronic Banking

Please complete, sign below and drop off at any Butterfield Banking Centre, or fax to (345) 815 7975.

User name:

Customer number:

ONLINE BANKING

Reset my security questions (used when you cannot recall the answers to your secret questions).

Reset my password (used when you cannot recall your password. Indicate how we are to deliver the new password).

For collection at: Butterfield Place Governors Square Midtown Plaza

OR Registered mail (no cost) Courier (charges apply if sent by courier, e.g. Fedex)

Address for password to be mailed or couriered to:

AUTHORISATION

I request Butterfield to carry out the above instructions.

Signature

Date (dd/mm/yyyy)

Signature

Date (dd/mm/yyyy)