



# Butterfield

P.O. Box 705 | Grand Cayman KY1-1107, Cayman Islands

[www.butterfieldgroup.com](http://www.butterfieldgroup.com)

---

## CUSTOMER INSTRUCTION FORM

---

Electronic Banking

Please complete, sign below and drop off at any Butterfield Banking Centre, or fax to (345) 815 7975.

User name:

Customer number:

### ONLINE BANKING

**Reset my security questions** (used when you cannot recall the answers to your secret questions).

**Reset my password** (used when you cannot recall your password. Indicate how we are to deliver the new password).

For collection at:      Butterfield Place                      Governors Square                      Midtown Plaza

**OR**                      Registered mail (no cost)                      Courier (charges apply if sent by courier, e.g. Fedex)

Address for password to be mailed or couriered to:

### AUTHORISATION

I request Butterfield to carry out the above instructions.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date (dd/mm/yyyy)

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date (dd/mm/yyyy)

BR12-07