



Notice to Personal Banking Customers

In our continuing efforts to combat fraud, **effective 1 July 2014**, we will no longer accept facsimile, e-mail or telephone instructions for transfers of money from your accounts to those of others. Through our Call Centre, we will accept telephone requests for transfers between your own accounts (and payments to your own credit cards).

We will continue to accept transfer/wire requests in the form of a letter bearing the original signature(s) of the account holder(s).

Requests for transfers between your own accounts, between your accounts and those of other Butterfield customers, between Butterfield and other local banks and international wires* can be completed using Butterfield Online or Butterfield Mobile Banking. In addition, own-account transfers can be completed using the Butterfield ATMs.

**Wire transfers are available on Butterfield Online/Mobile Banking only upon request; they are not part of the standard Butterfield Online setup.*

www.butterfieldgroup.com